



On The Wire

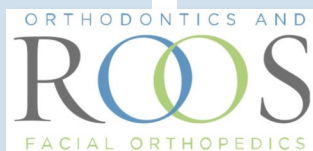
The official newsletter of Roos Orthodontics:
January/February 2018

Top Orthodontist 2018

Congratulations to Dr. Roos and the whole team for being nominated for the TWELFTH time by their peers, for this wonderful accolade.

As patients and parents you should be glad too that you made such a great choice for your family's orthodontic care.

We appreciate all of your referrals and reviews.
Thank you.



Running Late? Drop Off!

Did you know that you can drop your kids off at our office while you look for parking? Traffic and parking challenges often conflict with the best laid plans and scheduling. Don't stress – if roadworks (or just life in general) have delayed you, drop them in time for their appointment while you find a parking space. We are always happy to help them check in without you. That way they can keep their appointment time and the scheduled treatment can be completed, keeping their developing smile on track!

Thank you!

Front Office Reminders

DENTAL INSURANCE CHANGES

Please inform the billing office of any dental insurance changes for 2018. New claims will need to be submitted when changes are made, so don't delay that payment toward your account.

CURRENT CONTACT INFORMATION

The front office is currently working very hard at updating patient contact information. This will help us reach the patient in the event an appointment opens up for them.

SCHEDULING

We try very hard to accommodate all our patients at times that work for them. Dr. Roos and many others on the team have school aged children, so from time to time, our office closures are in line with the school district, to accommodate their family time too.

Thank you for your understanding.

New Smiles for a New Year



Contest Winners

We appreciate all of our patients
– and particularly all those who qualify for
our monthly

GREAT PATIENT DRAW!

Congratulations to our **DECEMBER** winners and a big thank you to their Dentists for partnering with us on their care.



Chiara S. (Dr. Phillip Redd)

Ethan M. (Dr. Alison Han)

Paige T. (Dr. Aditi Agarwal)



Will H. (Dr. Atherton)

Ben F. (Dr. Cynthia Pauley)



To qualify for the Draw you need to:

Be on Time for your appointments

Have no failed appointments

Be appliance compliant

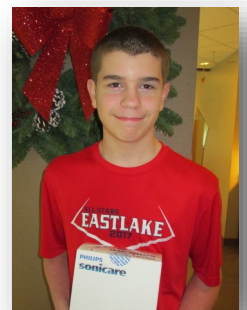
Display good oral hygiene

Have nothing broken or loose!

HYGIENE CERTIFICATE WINNER

Congratulations to our patient Will C. for keeping up to date with his routine oral hygiene appointments! Will received a Sonicare toothbrush. Thank you to Staci (his hygienist at Dr. Stephanie Su's office) for partnering with us on Will's care. Staci received a \$50 Spa gift card!

Ask your Treatment Manager how YOU can be entered into this twice annual draw.



Thank you to all the families who participated in our Toy Drive for Hopelink. We were thrilled to deliver a large pile of generous gifts!