



# Share a SMILE

ORTHODONTICS AND  
**ROOS**  
FACIAL ORTHOPEDICS

## On The Wire

The official newsletter of Roos Orthodontics:  
April 2018

## Share a Smile

We love having patients like you! The next time a friend compliments you on your smile, please tell them about the exceptional orthodontic treatment and personalized care you received at Roos Orthodontics. A referral is the greatest accolade you can give our Team.

To show our appreciation of your trust and confidence in our care, we are excited to announce our Referral Rewards Program is back.

### HOW DOES IT WORK?

It's really simple - each time a friend referred by you schedules a consultation with us, you will receive a \$50 Amazon Gift Card. All they need to do is mention your name when they call our office to schedule that appointment.

All appointments must be scheduled before the end of this school year.

### THE BEST PART...

There is no limit. Yes - that's right - NO LIMIT! You get a \$50 Amazon Gift Card for EACH and EVERY referral you send to Roos Orthodontics who set up a complimentary consultation. If you refer 4 people that's \$200 of online shopping for you!

### AND THAT'S NOT ALL...

The patient who refers the most friends will win a \$250 Amazon card too!

**Thank you for telling your friends how Roos Orthodontics can make them smile too!**

**Your confidence in our practice is greatly appreciated and this is our fun way of thanking you for spreading the word!**

**-The Roos Team**

# So Long, Farewell

Dear Patients, Parents and Friends,

It is with much excitement and some sadness that I say, good bye. I am retiring from my position as, Practice Manager, at the end of April.

My journey in the orthodontic field began in 1994. I have been blessed to witness the transformation of many patients. The joy of watching a cautious smile transform into a confident and happy expression, through correct alignment, has been the highlight. I have watched families and siblings grow-up, each taking their turn in braces/Invisalign.

I'll never forget this one little girl who was so excited to come with her sister to each appointment. She raced to the brushing area to brush her teeth, watching big sister doing the same. After several years, it was her turn. On que she bounced into the office, excited to brush and get started. I've witnessed adults with teary eyes as they see their beautiful smile revealed for the first time.

It has been an honor to help you with your accounts, when the need arises, and difficulties occur in your personal lives. I've worked very hard to make sure your insurance pays and that your benefit is maximized on your behalf. I tip my hat to all of the parents who have sacrificed much to provide orthodontic treatment for their children.

The most difficult part of leaving, is saying good-bye to Dr. Roos, and the team I have had the pleasure of working with every day. Many faces have come and gone, and as new employees arrive, a new friendship begins. We have experienced great joys and some sorrows. We have achieved many goals. We have enjoyed some wonderful experiences together that I will never forget. I will truly miss this amazing team and a leader that leads with integrity, compassion, expertise and always has in mind, what's best for the patient.

With much love, I say farewell.

Sandy

P.S.

If you need me, you'll find me sunning on a beach in the Bahamas, kayaking on Lake Sammamish, playing with my four grandchildren or traveling with my husband, Bob. Leave a message and I will return your call someday. ☺



# Contest Winners

We appreciate all of our patients  
– and particularly all those who qualify for our  
monthly

## GREAT PATIENT DRAW!

Congratulations to our **MARCH** winners and a big thank you to their Dentists for partnering with us on their care.

**Saryna L (MARCH) DDS: Michael Lee**

**Sanaa U (March) DDS: Van Der Sluys**

**Roshan L (March) DDS: Gregory Kuo**

**Savannah L (March) DDS: Shane Ness**

**Sohum S (March) DDS: Aditi Agarwal**

**To qualify for the Draw you need to:**

Be on Time for your appointments

Have no failed appointments

Be appliance compliant



# New Roos Smiles

