



# On The Wire



The official newsletter of Roos Orthodontics: Winter 2018

As you know, we place a great deal of importance on KINDNESS at Roos Orthodontics, and we value the reflected kindness we receive back from our patients year round.

As the year draws to a close, we are grateful for our wonderful patients and their families. We enjoy working with you all to create beautiful, happy smiles. Thank you for choosing our Team to help you on this journey.

We wish you all a very Merry Christmas and look forward to seeing you in the New Year.

**Dr. Bryan Roos and his Team**



## Invisalign Patients:

Here at Roos Orthodontics, we are excited to introduce a product that is clinically proven to reduce orthodontic induced pain and discomfort, and reduce treatment time by as much as 1/3! This product is called VPro made by Propel. It is primarily focused on treatment for Invisalign patients. We would love to help you or your loved one enhance your Invisalign experience. Come by our office for a personal demonstration and see and feel for yourself how this product can make a difference. We are confident you will be completely satisfied with the VPro that we are offering a 60 day money back guarantee! This could make a great stocking stuffer or just a great investment in yourself or your family member going into the new year.

# New Faces...

...when you get your braces!



Connie joined our team after one of our lovely patients contacted her, and told her she should apply, as she felt Connie would be the perfect fit for the Roos Ortho Team! This patient knows Connie through her organization: Duvall Random Acts of Kindness which Connie founded in 2006 to help spread kindness in her local community. ([www.rakduvall.com](http://www.rakduvall.com))

Connie has two children, Randy and Colby. She loves kids, animals, photography, the outdoors, writing poetry and peanut M&M's! She comes to us with a diverse background, including owning her own marketing business.

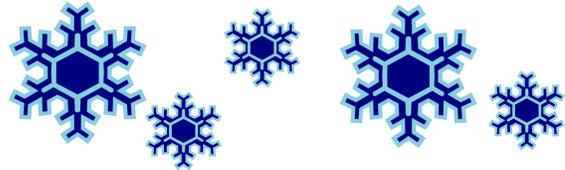
Please join us in welcoming Connie as she becomes part of our Roos Orthodontic family. Say hello to her next time that you are in the office.

## End of the year payments

All payments need to be received by [12/20/2018](#). Account office will be closed by [1:00pm](#). If patients need to make a 2018 payment, please make sure to do so before [1:00pm](#). Thank you!

## New Insurance??

Starting a new year can mean there are lots of changes happening with insurance companies. Please update your new insurance information with us. We do not get any updates from your insurance companies.



## Holiday Hours:

We are in the office until December 20<sup>th</sup>. Office closes at 1:00pm. We will be back in the office on Friday, January 4<sup>th</sup> 2019.

## New Office Hours in the New Year!

Beginning in the new year we will have updated hours of operation:

Monday– 8am-5pm

Tuesday– 7:30am-4:30pm

Wednesday– 8am-5pm

Thursday– 7am-4pm